



Order number:

First and last name:

Email:

Phone number:

Please fill in all details carefully so that we can process your request as quickly as possible.

Warranty claim section

Product number	REASON FOR COMPLAINT	Qty

We only accept clothes made and delivered by us.

We will decide on the complaint within three working days after we receive the defective goods, or we will inform you within this period that a professional assessment is required for the decision. The complaint, including the removal of the defect, will be settled no later than 30 days after its claim.

After-sales care section

Product	Qty	REPAIRS/ADJUSTMENTS THAT I REQUEST

For repairs/adjustments we only accept clothes we made.

After evaluation the extent and options of repair/adjustment, we will contact you at the email you provided with a price calculation of the work. We always propose more solutions whenever possible with taking the extent of repair/adjustment in consideration. We only repair/adjust the product after the price has been agreed by the customer.